

Eurofins Electrical & Electronics UK Ltd Hursley Laboratory Terms & Conditions

1. Definitions

"Eurofins E&E Hursley" means the Eurofins Electrical & Electronic UK Ltd laboratory located at Trafalgar House, Trafalgar Close, Chandler's Ford, Eastleigh, SO53 4BW.

"Eurofins E&E UK" means any of Eurofins Electrical & Electronics UK Ltd, Eurofins E&E CML Ltd and AQL EMC Ltd.

"Client" means the person, firm or company who commissions the services of the Eurofins Electrical & Electronics UK Ltd laboratory located at Trafalgar House, Trafalgar Close, Chandler's Ford, Eastleigh, SO53 4BW.

2. General

No warranties or conditions are to be implied beyond those expressed. These terms and conditions apply in preference to and supersede any terms and conditions referred to, offered or relied on by the Client, whether in negotiation or at any stage in the dealings between Eurofins E&E Hursley and the Client with reference to the work to which this quotation relates. The acceptance of the Eurofins E&E Hursley quotation includes the acceptance of the following conditions as well as any special conditions referred to in the quotation, and the elimination of any contrary conditions. Eurofins E&E Hursley will not be bound by any standard or printed terms furnished by the Client in any of his documents, unless the Client specifically states in writing separately from such terms that he intends such terms to apply and Eurofins E&E Hursley agrees such notification in writing.

3. Validity and Variation

(a) Unless previously withdrawn, the Eurofins E&E Hursley quotation is open for acceptance within the period stated therein, or, when no period is stated, within thirty days only after its date.

(b) Estimated costs given in the quotation are based on testing and expert services fees, labour rates, component and raw material costs and hire charges current at the date of quotation, but should these or other costs or overhead expenses outside the control of Eurofins E&E Hursley change, Eurofins E&E Hursley reserves the right to invoice at the new rates.

(c) In the event of variation or suspension of work by the Client's instructions or lack of instructions, the quotation shall be adjusted accordingly. Eurofins E&E Hursley shall not be bound by any variation in the Client's instructions except as agreed by both parties in writing and signed on their behalf.

4. Limits of Contract

The Eurofins E&E Hursley quotation includes only such equipment, accessories and work as are specified therein.

5. Document, Drawings etc.

All reports, specifications, drawings and technical descriptions submitted with, or in connection with, the Eurofins E&E Hursley quotation are the copyright of Eurofins E&E Hursley and the Client warrants he will treat the same as confidential. Property rights in all documents (including any drawings or computer programmes) prepared or compiled by Eurofins E&E Hursley shall remain vested with Eurofins E&E Hursley but the Client shall have a free licence to use such documents as are supplied hereunder for those purposes for which the same were prepared and/or compiled.

6. Inspection and Tests

Equipment supplied, where practicable, will be submitted to Eurofins E&E Hursley standard tests. Eurofins E&E Hursley reserves the right to charge for such additional tests (other than those specified in the quotation) as it may be willing (at the Client's request) to undertake. All services supplied are subject to quality assurance procedures.

7. Test Results - Decision Rules

Commercial EMC

As the decision is generally inherent in the standard for Commercial EMC a simple acceptance rule can be applied. The following statement will be added to EMC quotes and reports.

"The Decision Rule is applied on the basis of CISPR16-4-2 and/or EN61000-4-x (TR61000-1-6) These standards provide guidance on how to calculate and apply measurement uncertainty whilst providing maximum uncertainties allowance. Due consideration will also be given to JCGM 106:2012, ILAC-G8:09/2019 and LAB 48.

This laboratory has demonstrated by calibrating its equipment and facilities, and calculating its own uncertainties, that it complies with the above requirements and therefore no allowance of uncertainties has been given to the tolerances.”

Where a result is considered marginal in respect of its proximity to the limit line, for example, the customer would be made aware of situation so that they can make an informed decision on how to proceed.

Military EMC

The laboratory has produced an estimate of the uncertainty of its measurements in accordance with UKAS documents M3003 The Expression of Uncertainties and Confidence in Measurements, LAB12 The expression of Uncertainty in Testing and LAB 34 The Treatment of Uncertainties in EMC Testing. There is no mention in this standard to include measurement uncertainty when making compliance statements or decisions therefore no allowance of uncertainties has been given to the limits and/or test levels applied. Should you wish to discuss the effect of measurement uncertainty on your testing and subsequent results; or wish to know the value of the uncertainties for your testing to be able to make an informed decision about how you wish us to treat them for your testing program, please contact us immediately to discuss.

8. Equipment Installation

Unless specifically included in the quotation, installation costs and associated incidental expenses will be at extra cost.

9. Performance

Eurofins E&E Hursley will endeavour to achieve a satisfactory performance from a project or piece of equipment, but accepts no liability for failure to do so (whether or not the Client's requirements are set out in the quotation) if the work is in any way exploratory or experimental or if the environmental conditions specified in the quotation are not maintained. The Client assumes responsibility that equipment, accessories and work commissioned by him are sufficient and suitable for his purpose insofar as his commission is in accordance with Eurofins E&E Hursley advice.

10. Liability for Delay

Whilst every effort will be made to complete the work within the time (if any) quoted by Eurofins E&E Hursley, time shall not be of the essence of any contract and Eurofins E&E Hursley shall not be liable for any loss of any kind occasioned by any delay in completion. Force Majeure - Eurofins E&E Hursley shall not

be liable for failure to perform all or any of its contractual obligations by reason of any circumstances beyond its reasonable control including but not limited to strikes, lockouts, fire, accidents, defective materials, delays in receipt of raw materials or bought-in goods or components or any other cause.

11. Defects

Eurofins E&E Hursley will make good, by repair or at its option by the supply of a replacement, defects which under proper use appear in equipment it has made and supplied within a period of twelve calendar months after such equipment has been delivered and arise solely from faulty design, materials or workmanship. Save as in this Clause herein before expressed Eurofins E&E Hursley shall not be under any liability in respect of defects in equipment delivered or for any injury, damage or loss resulting from such defects, and Eurofins E&E Hursley liability under this Clause shall be in lieu of any warranty or condition implied by law as to the quality or fitness for any particular purpose of such equipment, even if that purpose is known to Eurofins E&E Hursley.

12. Liability

Eurofins E&E Hursley will not be liable for any injury, loss or damage (apart from death or personal injury resulting from the proven negligence of Eurofins E&E Hursley or its employees) including costs however caused whether direct or consequential suffered or incurred by the Client in relation to any goods or equipment supplied or any of the services provided by Eurofins E&E Hursley. The Client agrees to indemnify Eurofins E&E Hursley against all liability to third parties arising whether directly or indirectly from the provision of equipment or services by Eurofins E&E Hursley including liability for infringement of patents design rights or copyright (see Clause 14(f)) but excluding any liability arising from the negligence of Eurofins E&E Hursley or its employees or from breach of any contractual terms governing the provision of the services of Eurofins E&E Hursley. The liability of Eurofins E&E Hursley to the Client for any loss damage or expense arising from any cause whatsoever and whether in contract or negligence (other than negligence covering death or personal injury) shall not in any one contract exceed the sum of £50,000.

13. Confidentiality of Information

Eurofins E&E Hursley recognises that the work of the contract may involve access to confidential information which the Client wishes to safeguard. Whilst Eurofins E&E Hursley will take all reasonable precautions to protect such confidential information, it will only be held by Eurofins E&E Hursley at the risk of the Client, no liability being accepted by Eurofins E&E Hursley in the case of its disclosure. Findings arising

out of a project relating specifically to the Client's product or design will not be published without the written consent of the Client provided such consent is not unreasonably withheld.

14. Delivery

Delivery of all equipment and accessories shall take place at the Eurofins E&E Hursley site specified.

15. Inventions and Patents

- (a) Unless otherwise agreed, inventions made by any member of Eurofins E&E Hursley staff or other person engaged by Eurofins E&E Hursley and arising directly out of the requirements referred to in the quotation shall be the property of Eurofins E&E UK and Eurofins E&E UK shall be at liberty (but under no obligation whatsoever) to apply for a patent in respect of the same.
- (b) Eurofins E&E UK shall forthwith grant to the Client (at the expense of the Client but otherwise without consideration) an irrevocable non-exclusive licence under every patent granted on an application filed under (a) above (including every improvement and modification thereof) for the whole of the life of such patent but restricted to the technical field of the Client only. The Client shall not have the right to assign the said licence or to grant sub-licences thereunder.
- (c) If Eurofins E&E UK does not wish to apply for a patent on any invention made by any member of Eurofins E&E UK staff or other person engaged by Eurofins E&E UK arising directly out of the requirements referred to in the quotation, it shall so inform the Client who may then apply for such patent or patents in his own name and at his own expense.
- (d) Every patent granted on an application filed under (c) above shall be maintained and all necessary fees paid by the Client during the whole of the life of the patent.
- (e) The Client shall (if so requested in writing by Eurofins E&E Hursley) forthwith grant to Eurofins E&E UK (at the expense of Eurofins E&E UK but otherwise without consideration) under every patent granted on application filed under (c) above (including every improvement and modification thereof) -
- (i) an irrevocable non-exclusive licence for the whole of the life of such patent but excluding the technical field of the Client and
- (ii) (in the event of the Client failing to exploit such patent) an absolute assignment thereof.

Eurofins E&E UK shall in each case have the right to assign and grant sub-licences thereunder.

(f) The Client warrants that any design or instruction furnished or given by him shall not be such as will cause Eurofins E&E UK to infringe any Letters Patent or Registered Design in the execution of his commission and that he will indemnify and keep indemnified Eurofins E&E UK against any claim for infringement of Letters Patent or Registered Design by the use or sale of any article or material supplied by Eurofins E&E UK to the Client and against all costs and damages which Eurofins E&E UK may incur in any action for such infringement or for which Eurofins E&E UK may become liable in any such action.

16. Payment

VAT will be added to invoices at the appropriate rate at the time of invoicing in accordance with UK and European law. Payment is to be made net within Thirty days of date of invoice unless otherwise stated by Eurofins E&E Hursley. Payment for courses & seminars to be made in advance of the start date. Payment for the supply of products may be requested in advance of shipment. The property in any equipment, drawings, reports, software or other items supplied will not pass to the Client until all invoices associated with these items have been paid in full. Where work is carried out in stages each stage must be paid for before Eurofins E&E Hursley commences work on the next one. If any default in payment for the whole invoice or any part thereof arises by the due date, Eurofins E&E Hursley shall be entitled to:

- (a) Charge interest on the outstanding amount at the rate of 8% per annum above the HSBC Bank Base Rate accruing daily.
- (b) Require payment in advance of delivery of undelivered goods.
- (c) Refuse to make delivery of any undelivered goods whether ordered under this contract or otherwise and without incurring any liability whatsoever to the buyer for non-delivery or any delay in delivery.
- (d) Cancel the whole or any part of a commission.
- (e) Make claims for debt recovery and interest on late payments.

17. Law of Contract

The Contract shall be governed and construed in accordance with the Laws of England.

18. Arbitration

If at any time any question, dispute or difference whatsoever shall arise between the Client and Eurofins E&E Hursley upon, in relation to, or in connection with the Contract, either of the parties may give to the

other notice in writing of the existence of such question, dispute, or difference, and the same shall be referred to the arbitration of a person to be mutually agreed upon, or failing agreement within fourteen days of receipt of such notice, of some person appointed by the President for the time being of the Institution of Electrical Engineers.

19. Cancellation of Testing - charges

Cancellation charges will be levied at our discretion as follows:

< 5 working days notice - full cost as per quotation.

< 5 - 10 working days notice - 30% of cost as per quotation. For on-site work:

< 10 days – 100% of cost as per quotation.

20. Privacy policy

Our Privacy Policy sets out how Eurofins E&E UK uses and protects any information that you give Eurofins E&E UK in accordance with EU2016/679 General Data Protection Regulations (GDPR).

21. Application

These terms and Conditions apply to all Eurofins E&E Hursley testing activities unless stated otherwise in our quotations.